



# BUILDING RESILIENCE ACROSS THE GLOBE

The UK National Centre for Resilience Training, Exercising and Advisory Services











# THE UK GOVERNMENT CABINET OFFICE CENTRE OF RESILIENCE LEARNING AND DEVELOPMENT

As part of the Cabinet Office Resilience Directorate, the Emergency Planning College (EPC) is the leading home of resilience learning and development in the UK.

The EPC works closely with public and private sector organisations to support the development of national doctrine, guidance and standards through the identification and promotion of leading practice, collaboration and continuous improvement.

#### **OUR SPECIALISMS:**

**Business Continuity** 

Crisis Management

**Crisis Communications** 

Crowd and Event Safety

Cyber Resilience

Emergency Planning, Response & Recovery

Risk & Threat Assessment & Management











### Our strongest capability is our people

The EPC's unique network of leading experts and practitioners have deep and broad experience across a wide range of resilience disciplines.

Highly skilled in developing training and exercising programmes, our diverse network of experts inspire confidence through their own lived experience – whether that's from attending Cabinet Office Briefing Room (COBR) meetings, leading an organisation through a crisis, or managing emergencies or business disruptions.



Risk comes in many forms: natural disasters, power outage, cyber attacks, pandemic diseases, crowd-related disasters, and reputational damage.

We support governments and businesses to anticipate, prepare and plan for, respond to and recover from disruptive events.

## TRAINING:

IN-PERSON, ONLINE, OR SELF-PACED E-LEARNING

We offer a wide range of curriculum-based resilience courses as well as bespoke training services. These can be delivered at our dedicated and unique training facility in the centre of the United Kingdom, or online via our world class Connected Learning Suite.

Resilience training for all levels of your organisation:

- Strategic (Gold)
- Tactical (Silver)
- Operational (Bronze)



### **EXERCISING:**

# PREPARING INDIVIDUALS AND TEAMS TO RESPOND IN A CRISIS OR EMERGENCY SITUATION

In partnership with you, we will build relevant scenarios to discover vulnerabilities, identify interdependencies, test and validate plans and rehearse your people in a safe learning environment.

We offer a tailor-made approach to exercising, from discussion based table-top exercises to real-time simulations.

Exercising with the EPC improves competence and confidence in people to build more resilient organisations

### **CASE STUDY:**

# Multi-agency Training in Crisis Management and National Resilience

The EPC assisted a Gulf state to draft and implement a national strategic plan for emergencies. With EPC assistance, they developed a National Risk Assessment, which brings together comprehensive and expert capacity to identify, assess and develop mitigation options for national level risks.

A key element of the plan is to use exercising to test plans and concepts, rehearse people and capabilities and validate systems.

This led to the development of a National Exercising Programme (NEP) with the aim of improving national preparedness for emergency and crisis response.

Other outputs in the overall project included:

- The in-country training of an 'Exercise Planning Team', responsible for delivering the key components of the NEP
- A programme vision to achieve the NEP
- The drafting of National Level doctrine and process for preparedness exercising
- · A pathway to achieve 'Full Operating Capability' for the NEP

#### **ADVISORY:**

# HELPING YOU TO ANTICIPATE AND UNDERSTAND THE RISKS AND EMERGING THREATS YOUR ORGANISATION MAY FACE

Knowing where the gaps may be, or what resilience learning and development needs exist, can help you to prioritise time and resources.

With our experienced resilience experts, we can assess current resilience capabilities against existing international standards in:

- Business Continuity
- Crisis Management
- Organisational Resilience

We will help you recognise your risks, vulnerabilities and capabilities, to inform tactical and strategic decisions, and ensure operational and financial stability.

### **CASE STUDY:**

# Preparing Commanders for an Effective Emergency Response

The Kingdom of Saudi Arabia's Ministries has worked with the EPC since 2010, to deliver National Level Incident Command Courses at Gold (strategic), Silver (tactical) and Bronze (operational) levels.

These bespoke courses develop the knowledge, skills and behaviours of selected participants, preparing them to undertake the role of a commander as part of a multi-agency response to an emergency at the respective levels of command.

In addition to these courses, the EPC has developed training to complement the knowledge gained in the areas of Risk Assessment, Crisis Communications and Key Point Protection, amongst other disciplines.



#### THOUGHT LEADERSHIP

IN AN EVER-CHANGING WORLD, IT'S IMPORTANT TO CONTINUALLY LEARN AND ADAPT OUR APPROACH TO RESILIENCE.

The UK Resilience Lessons Digest is at the core of a programme of work being undertaken at the EPC.

It is part of the UK Government's commitment to strengthen whole-society resilience, synthesising lessons identified from all major exercises and emergencies.

In every crisis, near-miss or exercise comes an opportunity and duty, to not only identify lessons, but ensure they are learned and become embedded in future practice. Lessons Digest supports this in three key ways:



#### Summarise

transferable lessons and themes from a wide range of relevant sources



#### Share lessons

across responder organisations and wider resilience partners



#### Coordinate knowledge

to drive continual improvements in doctrine, standards, good practice, training and exercising.



Download Lessons Digest from our Knowledge Hub

# Get in touch to discuss your resilience capability needs:





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