



Cabinet Office

epc



Crisis Management



Emergency Planning



Business Continuity



Event & Public Safety

# Welcome to the UK Cabinet Office Emergency Planning College

The UK's Centre for Resilience Learning & Development  
[www.epcresilience.com](http://www.epcresilience.com)

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# Our Vision

*To build resilience by developing people, teams and organisations*

Giving individuals and organisations the ability to identify, prevent, manage and recover from disruptive challenges and to adapt to longer-term changes, risks and opportunities.



# About Us

The Emergency Planning College (EPC) is the UK's national centre for resilience learning and development. The EPC is owned by the UK Government and, as part of the Cabinet Office Civil Contingencies Secretariat, our work is endorsed and validated by the UK's authority on resilience – a powerful assurance of quality that is guaranteed. We build resilience by helping our clients to protect their business and their reputation.

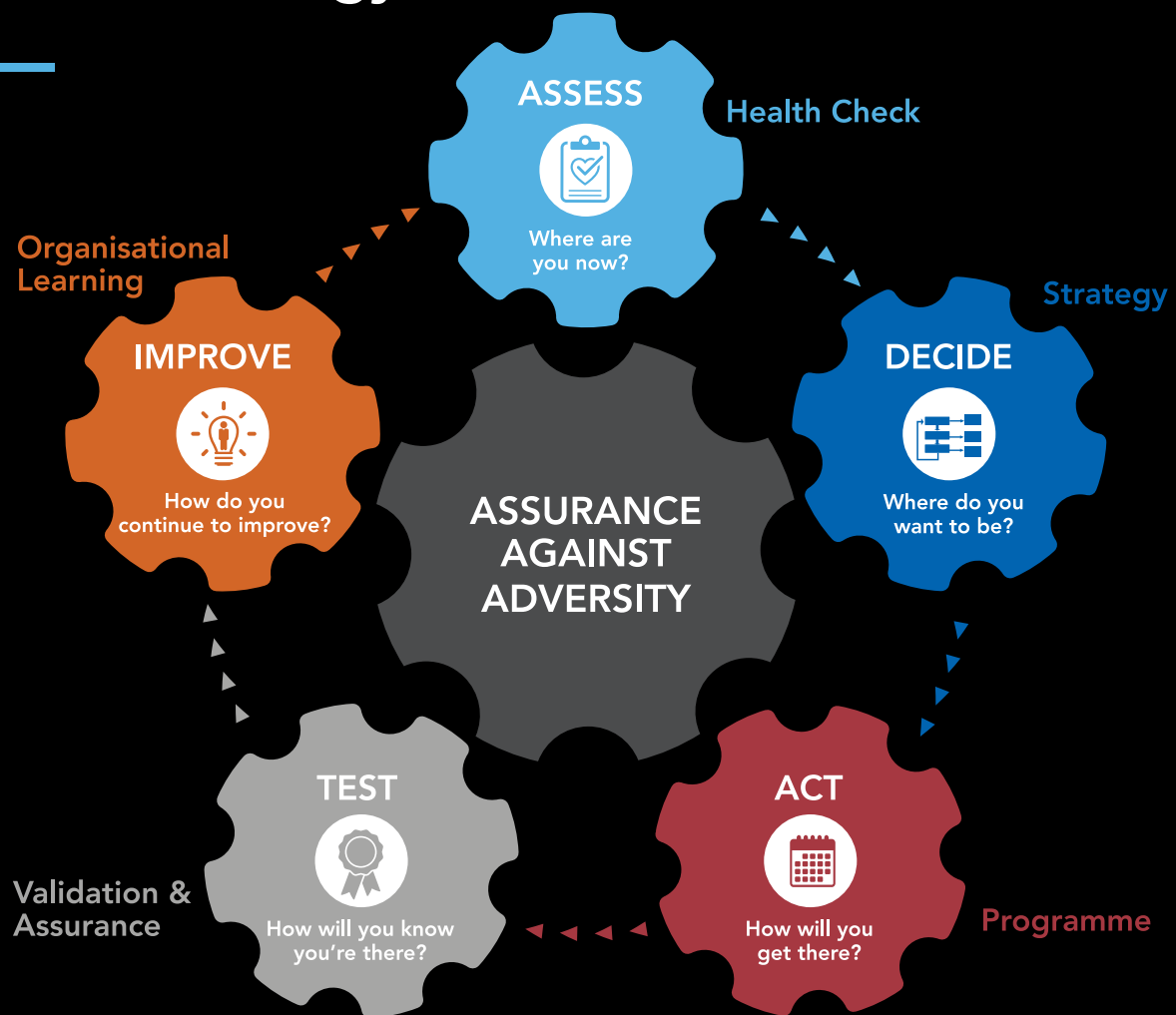
Through our expert guidance, we give our clients the confidence to know that they will cope, with minimum impact on their people, economy, environment and the reputation and stability of the country or organisation.

We have been sharing our experiences, expertise and knowledge with our clients for over 20 years, supporting thousands of individuals and businesses in the UK and overseas. Every year around 8,000 people trust us to help them prepare for a wide range of disruptive challenges. So, whether we welcome you to our exclusive college in the UK or meet you at your own venue, you are assured of the most relevant, up to date, cost effective learning and support available today.

# Our Portfolio



# Our Methodology



## Assess – Where are you now?

From a basic health check discussion or a base-line review through to a full resilience audit (assessed against industry standards) we can assess an organisation's effectiveness, embedded culture and identify the gaps. We understand the latest threats that organisations face in a turbulent world and use our knowledge and expertise to assess the resilience of strategies and plans against these risks.

## Decide – Where do you want to be?

We help our clients develop and write their resilience strategies, policies, plans and procedures to ensure they have confidence in their ability to withstand disruption.

## Act – How will you get there?

We offer a broad and comprehensive programme of training and support services to ensure people have the skills, competence, knowledge and confidence to act appropriately when the

unexpected happens. From training courses, critical friend support, mentoring and coaching, we are on hand to guide our clients along the right path.

## Test – how will you know you're there?

Whether our clients need a quick table top rehearsal or a comprehensive live exercise to test their people, plans, policies and processes, our experts will put you through your paces. To complete the validation we also provide our clients with an independent assessment of their capability in the form of a high level post-exercise debrief and key findings report.

## Improve – How do you continue to improve?

Through developing a culture of organisational learning and by striving to keep ahead of the game, we can support our clients through a programme of continuous improvement to grow the knowledge and skills required to adapt to the ever-evolving threats we face today.

# Our Global Reach

## International Programmes for Clients Around the World

### Nigeria

Since 2015 EPC has worked through the British High Commission in Abuja, Nigeria, to deliver a series of events in support of the Nigerian Government, training has taken place both in the UK and in-country. This work started at the highest Strategic levels and is now continuing into a longer-term programme of capacity building in a range of areas.

These have included:

- Training in Crisis Response Doctrine
- Crisis Management & Counter Terrorism Response
- National Risk Management
- Helping to draft national doctrine and embedding it within national structures
- Training of the Nigerian equivalent of the UK COBR with an element of knowledge transfer through 'Train the Trainer' input
- Joint Operations Centre training operation and management

### British Overseas Territories

During 2018, in the aftermath of Hurricanes Irma and Maria, EPC assisted in the research, development and drafting of a Concept of Operations (CONOPS) document for disaster management in the Caribbean Overseas Territories, with a specific focus on how UK Government departments such as the Ministry of Defence, Department for International Development and the Foreign & Commonwealth Office work with Overseas Territories Governments, Governors and their offices, alongside disaster management personnel and other teams, international agencies and regional actors including the Caribbean Disaster Emergency Management Agency. In addition, EPC designed and facilitated two exercises, one in Miami and another in London to evaluate and discuss the processes and procedures.



OVERSEAS TERRITORIES



MACEDONIA



CZECH REPUBLIC



SWEDEN



POLAND



GIBRALTAR



MOROCCO



TUNISIA



PERU



NIGERIA



TANZANIA

### Morocco

At the request of the JOPP Security Coordinator the EPC delivered a workshop to the Ministry of Interior (MOI). The purpose was to conduct a workshop with strategic emergency management leadership in order to explore the development of a strategic statutory and doctrine framework for the management of civil emergency from planning to response and recovery, drawing on the UK experience of Integrated Emergency Management and the JESIP Principles. The workshop revolved around a series of inter-connected lectures, exercises and discussions that covered the following areas:

- The UK Approach to Resilience
- Integrated Emergency Management (IEM)
- UK Concept of Operations (CONOPS)
- UK Doctrine
- CONTEST Policy
- Civil Contingencies Act 2004
- Joint Emergency Services Interoperability Programme (JESIP)

### The Gulf

A Gulf Client contracted the EPC to deliver a best practice Quality Review of their Resilience Management (RM) System in September 2018.

Our Base Line Review model was based on five themes:

- Review all components of RM Model: Risk Management, Business Continuity Management, Audit Planning and Leadership and Oversight, in light of standard practices.

- Conduct survey/interviews to assess the awareness, maturity and currency of RM.
- Identify areas of improvement (gap assessment).
- Recommend gap closure strategies and actions.

This is a typical task for the EPC which was conducted in 5 working days.

### Thailand

In February 2019, the EPC ran an innovative strategic-level workshop with the aim to brief appropriate Thai governmental staff on the UK's approach to:

- The challenges of multi-agency strategic (Gold) Crisis Management and command of civil emergencies.
- Understanding command and control of Counter Terrorism Operations.
- Engagement with the local community, in a positive, constructive and collaborative way, before, during and in the period following a significant emergency.

### Indonesia

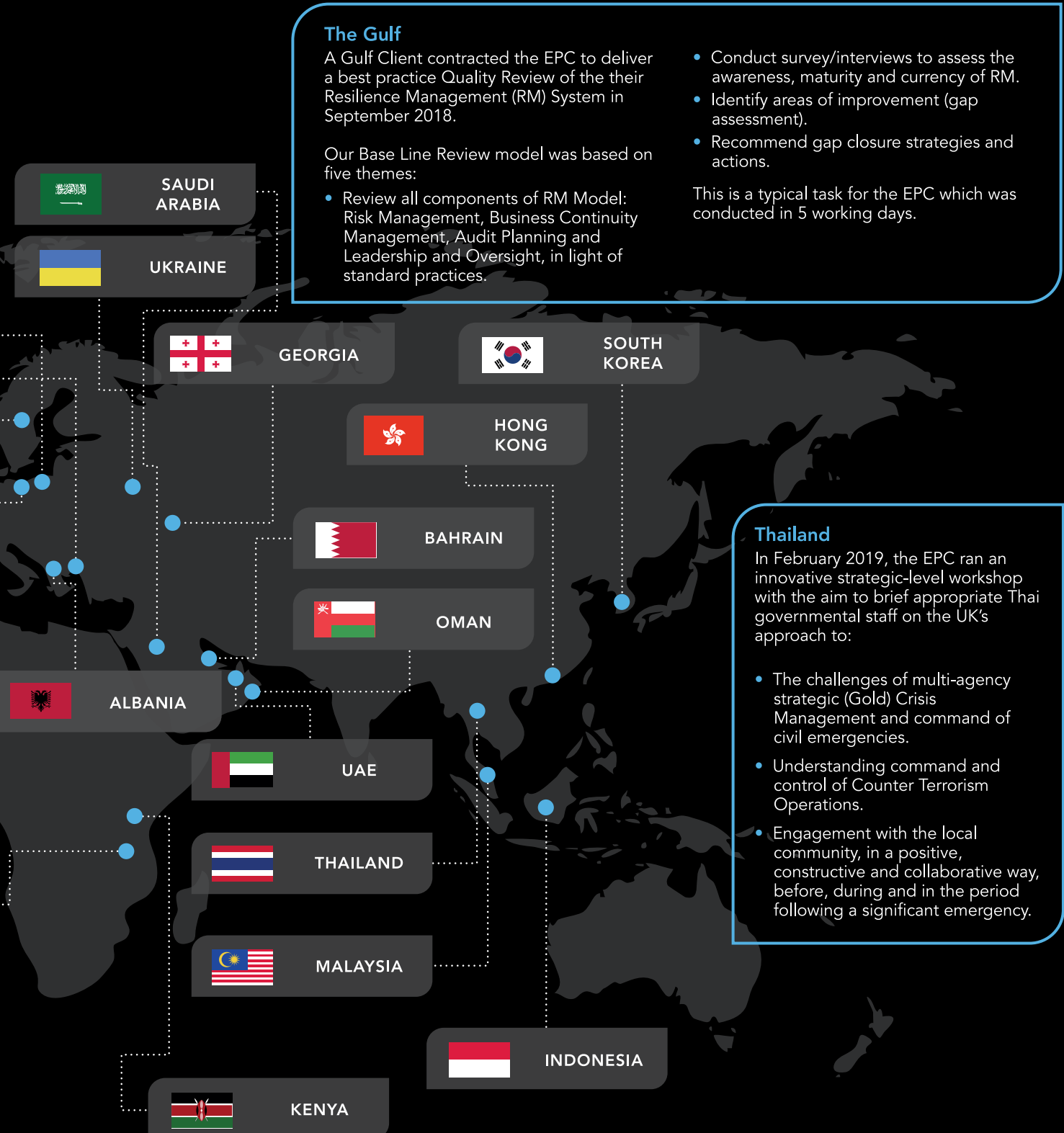
In October 2018, the EPC was tasked to develop and deliver a strategic-level workshop with an aim to assess Indonesia's current response methods and compare to the UK approach.

- The high-level workshop involved a cross-government audience including the National Disaster Management Authority (BNPB), the CT Authority (BNPT), National

Police, the President's Office and the Coordinating Ministry for Political, Legal and Security Affairs and MOI.

- The EPC produced a detailed report on areas identified that could benefit from further elaboration of the UK's approach to resilience.

This is a typical task for the EPC which was conducted in 5 working days.





# Our Approach

For many years we have been at the forefront of learning and development. We have invested in a cadre of subject matter experts and now boast a network of over 100 renowned professionals who are active, current practitioners and thought-leaders. They live and breathe resilience in an international context.

Our experts understand the challenges that organisations face from 'business as usual' events to extreme incidents. We support organisations by helping them identify gaps in their resilience capability and preparing them for the resilience challenges they face today:



**TERRORIST ATTACK**



**HUMAN DISEASE**



**FLOODS**



**NATURAL DISASTERS**



**SEVERE WEATHER**



**ENVIRONMENTAL THREATS**



**INDUSTRIAL ACTION**



**INFRASTRUCTURE FAILURE**



**WILDFIRES**



**TRANSPORT ACCIDENTS**

## Confidence is about knowing that the services you are getting are the best

We work closely with our clients to help them understand and manage their business and disaster risks, challenges and vulnerabilities. We can then equip crisis leaders and their support teams with the tools and skills they need to develop, realise and validate their plans and arrangements. We provide education and the practical decision-making and thinking to help leaders make informed decisions that improve:



**PROSPERITY**



**SECURITY**



**SAFETY**



**STABILITY**



**EFFICIENCY**



**EFFECTIVENESS**



**CONFIDENCE**

# Our International Credentials

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Bespoke Training

World-class Reputation

Contextualised UK  
National Doctrine



Advisory Services

Realistic Exercises

Delivery Anywhere

## Our College

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- 101 en-suite double bedrooms with wifi, TV and telephone
- 120 tiered seat lecture theatre with surround sound, AV and IT technology
- 12 air-conditioned conference and meeting rooms with AV and IT technology
- Fully equipped gymnasium
- Library
- Prayer room
- First class restaurant serving regional cuisine
- 240 acres of landscaped gardens and parkland



# Our Facilities

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