



Cabinet Office

EVERYONE'S
EXPERIENCE
HERE



...PULLED
TOGETHER
AT THE
epc | Advise
Educate
Exercise
Implement

The UK's centre of excellence for multi-agency,
major incident, training and exercising.





Advise
Educate
Exercise
Implement

The EPC (previously known as the Emergency Planning College) is the UK's leading organisation for multi-agency major incident training, consultancy and exercising. Managed by Serco Ltd on behalf of the Cabinet Office, we are a service with a mission; to 'enhance UK resilience'.

Our highly experienced, industry leading experts provide a wide range of dynamic and diverse services including advice, audit, training, exercising, seminars, webinars and workshops for public and private sector clients across the UK and overseas.

We believe that it's only by working together that we can deliver effective and integrated emergency and crisis management. This is why we continue to provide new ways of helping responders develop better multi-agency working, through the following ways:

- offering a total service with training, advice, information support and exercising
- employing industry expert trainers who combine years of experience and expertise with teaching ability - the best in the business
- leading the professional debate through; journals, thought leadership papers, webinars and online discussions
- delivering learning on campus, in your own location through local "hubs" around the UK
- regularly refreshing our courses to ensure they are up to date and reflect the latest thinking



“ CBRN Seminar (July 2014)
This was a fantastic workshop which has reignited my passion for this area of work. The range of speakers and audience gave interesting and beneficial discussion. They were inspiring speakers who delivered with enthusiasm and humour. Best event I have ever attended at the EPC.”
Rebecca Pritchett
Worcestershire County Council





“ **Excellent value for money** ”
Ellie Gatrill-Smith
Staffordshire Civil Contingencies Unit

THE EPC MULTI-AGENCY APPROACH

At the EPC we are delighted to continue to support the Joint Emergency Services Interoperability Programme (JESIP) and the new Joint Doctrine. These incorporate and express ideas and approaches that we have championed in our training and services for many years. These include the need for shared situational awareness, common reporting, lexicon and symbology sets and the “situation, direction, action” approach to decision modelling.

If you are a previous delegate of one of our multi-agency emergency management courses, the chances are you will recognise these themes; they've been underpinning our approach to the discipline for years.

EPC: Leading the Debate in Multi-Agency Civil Protection

As part of our public programme we offer free and affordable learning events which focus on key topics such as multi-agency risk and crisis management.

These learning opportunities are a chance for you, the professional community to hear from our subject matter experts and find out more about the latest thoughts and opinions first hand. For the latest occasional papers, evening lectures, 'In the Chair' interviews, and our non-profit seminars look out for our public programme page on the EPC website.

“ **Excellent. It was great to have so many case studies and good to gain understanding from real scenarios.** ”
Carla Bramhall
Portsmouth Hospitals

EXERCISE

Put your plans to the test. Our exercising capability is a flexible and adaptable tool used to rehearse and test in a way that brings the exercise to life. Beyond training, this provides the ideal opportunity to gain hands-on experience in a safe environment working with our industry leading experts, who ensure each scenario is realistic and tailored to your organisation's needs.

We also offer a flexible and scalable validation capability that is fully integrated with wider EPC programmes (including; business continuity, crisis management, risk management and organisational resilience services).

We understand that it is vital for leaders and supporting staff to experience 'real time' scenarios in a realistic and pressurised learning environment. EPC exercising is designed to complete a life-cycle approach enabling customers to learn and implement improvement in a cohesive way.



ADVISE

Our network of experienced multi-agency professionals provide support to a large number of organisations (both in the UK and overseas) through the delivery of professional consultancy and advisory services. Working with you, we pride ourselves in achieving cost efficient services without compromising on quality.



“ ***Excellent instructional technique which brought all participants into the class participation.***

The trainers recognised individuals, differing roles and responsibilities, but tailored the course to fit each person. Thank you. ”

**Derek Carroll
Metropolitan Police**



EDUCATE

Each year 7,000 people trust us to prepare and support them as they plan for, respond to and work to recover from a wide range of emergencies and major incidents.

The EPC is the only organisation that brings this diverse community of professionals together and provides a genuinely multi-agency intellectual and practical framework for their development.

We offer a diverse range of training capabilities all of which are compliant with all relevant legislation, guidance and doctrine.



IMPLEMENT

Whether a major event is on the horizon, your plans feel inadequate or you are simply starting from scratch, we can help you.

From being a 'critical friend' by your side each step of the way to embedding our people into your organisation, we can help write, develop and deliver your plans and strategies. We have the experts on hand to guide you along the right path. Only by working together can we create effective and integrated emergency management solutions. We are constantly looking for new ways of helping you develop better ways of working.

epc | Advise
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The Emergency Planning College
The Hawkhills
Easingwold
York YO61 3EG



THERE ARE A TOTAL OF AROUND **40** LOCAL RESILIENCE FORUMS IN THE UK

10 YEARS SINCE THE 2004 CIVIL CONTINGENCIES ACT



POLICE SERVICE

WE HAVE TRAINED

97%

OF POLICE FORCES ACROSS THE UK



FIRE SERVICE

WE HAVE TRAINED

92%

OF FIRE & RESCUE SERVICES ACROSS THE UK



AMBULANCE SERVICE

WE HAVE TRAINED

72%

OF AMBULANCE TRUSTS ACROSS THE UK



LOCAL AUTHORITIES

WE HAVE TRAINED

98%

OF LOCAL AUTHORITIES ACROSS THE UK

EPC DELEGATE PROFILE



POLICE
13.5%



FIRE SERVICE
7.5%



AMBULANCE
2%



NHS
2%



CENTRAL GOVERNMENT
22%

LOCAL AUTHORITY
43.5%



VOLUNTARY SECTOR
1.5%



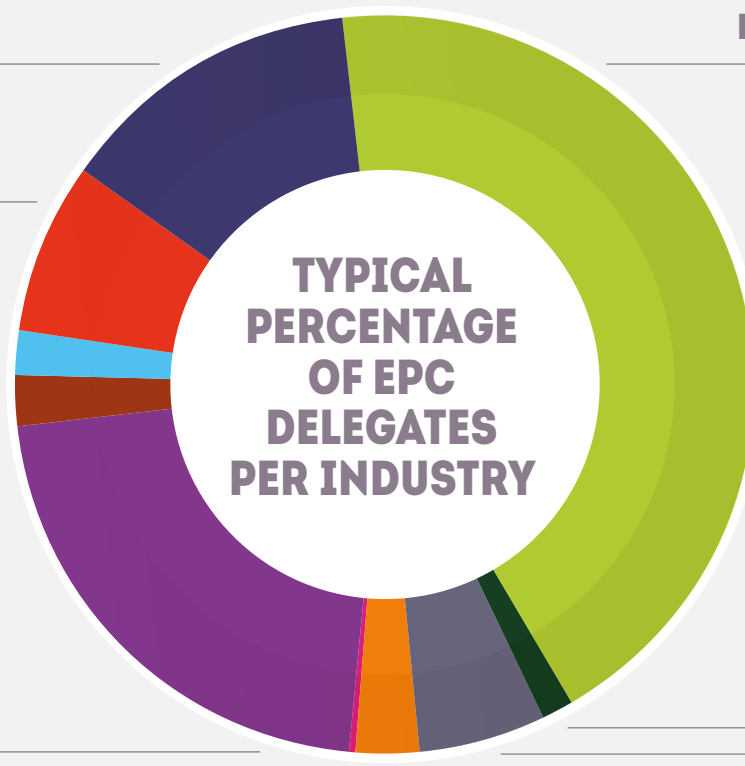
CAT 2 TRANSPORT
5.5%



CAT 2 UTILITIES
2%



CAT 2 TELECOMS
0.5%



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